

OpCon is an exceptionally capable and reliable automation platform for ACH, end of day, and check processing. The features we developed to facilitate event-driven workflows, granular scheduling options, and robust integrations can also be used to **automate almost any business process**.

How your business can enhance value by leveraging OpCon

BUSINESS CHALLENGE	OPCON SOLUTION	BENEFIT
<i>My team spends valuable time managing IT systems for multiple branches when many of the service needs are identical.</i>	Set up self-service workflows to push updates or reboot applications at each branch with the click of a button.	Scalable, swift branch IT service management.
<i>Our analysts need regular reports from financial apps but the IT team has to spend time pulling the data for them.</i>	Turn the reporting process into automated workflows that deliver reports on a schedule, or on-demand with a self-service button.	Fast and timely business reporting that doesn't use up IT workhours.
<i>My team finds it tedious and unscalable to extract data from the core and move it to other apps using existing tools.</i>	Orchestrate the extraction and transfer workflows to create a centralized, monitored system where all the workflows are visible and accompanied by comprehensive audit logs.	Easy and automatic movement of data from the core using best practices every time.
<i>My team is struggling with turnover and critical institutional knowledge is walking out the door.</i>	Build institutional knowledge directly into automated workflows to execute business processes using best practices every single time.	Simple and thoroughly documented capture of institutional knowledge that speeds up training of new team members.
<i>My team is overwhelmed with service requests.</i>	Turn common service request resolution procedures into self-service workflows that never skip a step, ensuring adherence to corporate procedures and faster ticket times.	Efficient and scalable workflows let IT staff focus on the projects that drive growth and revenue within your organization.
<i>My team struggles with the creation and management of a job schedule calendar that can correctly calculate dates, impacting key daily, weekly, and monthly business processes.</i>	Leverage highly granular scheduling options that can account for banking holidays and other scheduling variances without impacting business processes or requiring manual intervention.	No stress, lights out schedule handling ensures operations and client services won't be impacted by holidays or other schedule disruptions.

Which business processes are creating bottlenecks for growth in your organization?

The SMA Technologies team is ready to assist you with creating high-value workflows that save you money, time, and risk.

SMA Technologies is ISO 27001:2013 Certified and has a SOC 2 Type 1 Attestation Report