

Groupe GL.

Automating Infor M3 environments with OpCon™.

Background

Group GL had trouble monitoring their IT operation. The environment of Group GL is a complex multiplatform architecture based on iSeries, Windows, Linux and ERP Infor M3. Every day, Group GL had to monitor tasks on every server. Dependencies between our ERP Infor M3 and other third party applications had multiplied. Monitoring all systems and applications became complex, for this reason Group GL had to streamline their IT operations urgently.

Why we chose OpCon

The Proof Of Concept, spontaneously suggested by SMA Technologies, was decisive for Group GL. Thanks to its centralized interface and its ability to monitor Infor M3 jobs, OpCon appeared to be the appropriate solution. OpCon allowed Group GL to automate all their jobs with its connectors for Infor M3, TINA, BO, Windows, Linux, iSeries and all their related dependencies.

Automation of Infor M3

Editing Infor M3 jobs used to be very complex, it required editing of scripts with many parameters. OpCon simplified this process. For Group GL it was no longer necessary to delete and recreate a job that had to be modified. Group GL's IT department can now answer to business needs in a very short time period, almost immediately. For Group GL, OpCon is now an critical part of their IT operation. With the increased monitoring capabilities and efficient automation the payback period and the ROI for the OpCon™ investments were very attractive.



Activity: jewels manufacturing
(1st european manufacturer)

- 10 millions of stones set
- 13 millions of jewels
- produced per year
- 1 500 employees
- 300 jobs/day
- iSeries, Windows and Unix
- servers, 2 M3 instances
- 2 operators

“Thanks to OpCon and its flexibility, we can now answer to our business needs in a very short time period, almost immediately.”

Laurice Mazat, CTO

IT Operations control

Monitoring Group GL IT operations has been simplified now that they have one centralized point of control. In particular the PERT graphical interface and email notifications are a big advantage to them.

OpCon brought reliability, flexibility and security: "Our entire IT Operation's plan operates flawlessly. Now, we are sure that our jobs process correctly. We saved a lot of time and productivity."

Easy to start using OpCon

It took Group GL only 2 days to understand and use OpCon. At the end, the toughest part has been analyzing and preparing the project. In case of incidents the SMA Technologies support team is ready 24/7.

Group GL is totally satisfied with OpCon and the SMA Technologies team. Going back to the old environment is no longer an option for Group GL.