

Integration



The Fiserv logo is the word "fiserv." in a bold, orange, lowercase sans-serif font, set against a white background within a white rectangular box.

Overview

Financial institutions use Fiserv DNA for core processing to help attract and retain account holders, reduce expenses, and boost ROI. The preconfigured DNA connector and OpCon amplify your efforts to improve business processes and customer support. Seamlessly integrate OpCon to remove endless manual tasks, boost productivity without adding staff, and enhance your operational efficiency and scalability.

Use Cases

1 *Run all end-of-day processes*

Remove the need for staff to work late by automating end-of-day processing with OpCon. Event-driven workflows can rerun failed jobs and handle other contingencies. OpCon eliminates lengthy manual processes by helping to prevent payments to batch with automated payment sweeps.

2 *Automate ACH processes*

Automation workflows in OpCon allow for unattended processing of ACH at the time of file availability from The Fed. Add more time back to your schedule rather than manually monitor, process, and post the files. With OpCon, you don't have to get to work early or leave late.

3 *Generate statements and notices*

OpCon can easily generate statements and notices and send them to your vendors. If you use different vendors for each, OpCon can split the notices and statements. Then, it'll notify the appropriate departments when the process is complete.

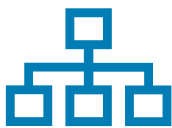
4 *Coordinate debit and credit card files*

Increase speed and accuracy when flagging, blocking, alerting, or reissuing compromised cards and ordering new or replacement cards. Send files to vendors, retrieve files from those vendors, and automate the processing of those files, so you can spend time doing more mission-critical work.

5 *Simplify file management*

When the core generates a file or needs to receive a file from other systems, OpCon coordinates the movement of data with sophisticated calendars and event triggers. OpCon Self-Service also allows other business departments to access role-based buttons to start processes without having to ask you to do it for them.

Key Features



Manage all DNA environments from a single interface



Coordinate DNA jobs with external ones



DNA agent validates Fiserv version



Convert DNA templates into OpCon workflows



Delivered DNA sub-type jobs in OpCon reduce complexity



DNA job viewer pulls detailed info about jobs



Error Word file to define critical vs. non-critical errors