

Integration



GUIDEWIRE

Overview



In a time of digital transformation and labor shortages, time is becoming the greatest competitive advantage. OpCon provides a workload automation and orchestration platform that is powerful and easy to use. For Guidewire customers, OpCon lets you manage and orchestrate your PolicyCenter, ClaimsCenter, BillingCenter, and ContactManager files and data that are housed in disparate, complex, and aging systems across your organization. It executes file transfers, allows self-service automation workflows, and monitors your entire system from a single interface. Our workload automation and orchestration tool can help you accelerate digital transformation by removing IT complexity, enhancing security and governance, fully automating disaster recovery, and scaling the business.

Use Cases

1 *Orchestrate processes dependent on PolicyCenter*

Let OpCon help manage PolicyCenter workflows, data, and files to enable hands-off, automated processes. With sophisticated scheduling options and dependency controls in OpCon, rest easy knowing dependent systems outside PolicyCenter have the data they need at the right time.

2 *Get ContactManager data in all the right places*

Customer data is constantly changing and needs updated in many places. Use APIs and move files with our cross-platform workload automation solution to extract and transport vital contact management information as needed on any schedule, whether hourly, daily, or monthly.

3 *Make data archiving easier*

Pull data from multiple, unrelated systems and use the OpCon automation tool to help move it accurately and consistently to your data warehouses and lakes.

4 *Automate commission and third-party payments*

Payment processing workflows can be automated with OpCon, eliminating errors and speeding up the process, so you get time back to work on more meaningful projects.

5 *Automate end-of-day/week/month processes*

Coordinate, automate, and orchestrate the most complex workflows to close out your days, weeks, and months with ease. Thread dependent workflows together with wait times, retries, failovers, and contingencies throughout your ClaimsCenter, BillingCenter, and PolicyCenter data, so your staff can leave on time—every time.

6 *Speed up reporting and simplify auditing*

Get data to management for quicker decisions, finance for increased accuracy, and compliance for risk reduction. Facilitate reporting across your entire organization with OpCon's ability to move data within disparate systems to better manage the flow and frequency of your reporting or business intelligence tools.

7 *Reduce claim error rate, and improve quality, ratings, and service times*

Automate manual entry, synchronize enterprise content management data, and verify data integrity for simple or complex workflows, making everyone on the team more efficient.

8 *Improve efficiency and accuracy of BillingCenter teams*

Improve the speed of your BillingCenter teams and eliminate team silos with OpCon's scheduling and data orchestration tools. You'll be able to optimize workflows and avoid waiting and inefficiencies, so everyone has what they need to be efficient and successful.

9 *Synchronize ClaimsCenter data and reduce claim settlement cycle time*

Make sure ClaimsCenter teams have the data they need to start and end their day. Increase their visibility across any relevant departments and systems using OpCon's notification features to ensure it's known when a process starts, finishes, or needs attention.

10 *Synchronize data and remove IT complexity from disparate or aging third-party systems*

Regardless of the age of the system, help teams across your organization harmonize workflows and processes using OpCon. You can pull data and files together from different servers, apps, and platforms for reporting purposes, send notifications of any issues, and increase productivity.

Features



Automate batch programs through jobs/tasks



Run jobs/tasks on modern and legacy platforms



Leverage built-in repository for existing scripts



Employ self-service options for those outside of IT



Set up notifications based on exceptions in processing



Automate jobs to run using event-driven conditions



Organize jobs into workflows with a dependency chain



Extract data and move to third-party apps or external vendors



Pass dynamic variables in place of batch program parameters