OpCon – Long Term Support (LTS) or Short Term Support (STS)

Starting with the release of OpCon 20, SMA Technologies will provide two support lifecycle options. Our goal is to provide new features as quickly as possible to clients on faster upgrade cycles, while providing a more static release for those with more stringent change control policies. All releases shipped before OpCon 20 will continue with their existing support lifecycle.

Long-Term Support (LTS)

The LTS option provides one large, stable release but delays the availability of new features. The LTS release will include maintenance releases which only contain defect fixes.

LTS Description

- One release each calendar year
- Each release is supported for 3 years after its release date
- All defect fixes will be backported to each supported LTS release

LTS Release Numbers

- OpCon 20.00.00
    - OpCon 20.00.01 (Maintenance Release)
    - OpCon 20.00.02 (Maintenance Release)
    - OpCon 20.00.03 (Maintenance Release)
    - OpCon 20.00.04 (Maintenance Release)
    - OpCon 20.00.05 (Maintenance Release)
    - OpCon 20.00.06 (Maintenance Release)
    - OpCon 20.00.07 (Maintenance Release)
    - OpCon 20.00.08 (Maintenance Release)
- OpCon 21.00.00

Short Term Support (STS)

The STS option gives clients almost immediate access to new features but does not provide maintenance releases. Defect fixes as well as new features are both included in subsequent STS releases. The yearly LTS release is the accumulation of the STS releases.

SMA Technologies is ISO 27001:2013 Certified and has a SOC 2 Type 1 Attestation Report

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STS Description

- Released as often as every 6 weeks
- Both Defect fixes and new features included in each release
    - No dedicated maintenance releases
- Not every STS release needs to be applied

STS Release Numbers

- OpCon 20.00.00
    - OpCon 20.01.00 (STS)
    - OpCon 20.02.00 (STS)
    - OpCon 20.03.00 (STS)
    - OpCon 20.04.00 (STS)
    - OpCon 20.05.00 (STS)
    - OpCon 20.06.00 (STS)
    - OpCon 20.07.00 (STS)
    - OpCon 20.08.00 (STS)
- OpCon 21.00.00

Legacy Support Lifecycle

We will continue to support releases shipped before OpCon 20 in the same manner as we've done before.

Legacy Description

- Each release is supported for 3 years after its release date
- Defect fixes are provided in maintenance releases
    - Minor defects are fixed in the latest release
    - Moderate defects are fixed in the reported release and newer
    - Critical defects are applied to all supported releases

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