Managed Automation Services (MAS)

## Add an on-demand automation expert to your team

SMA TECHNOLOGIES

Businesses are struggling to find the time and the talent to run their automation initiatives, and it's hurting their ability to grow. Managed Automation Services from SMA Technologies serves as an extension of your team, allowing your organization to focus on high-value work like rolling out new services. If you feel like you're treading water trying to keep up with existing workload, MAS may be a great fit!
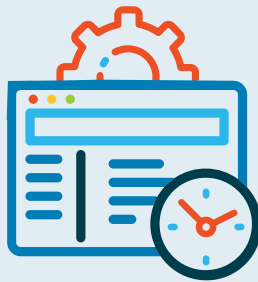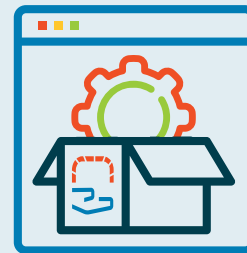
BENEFITS OF MAS

Make our experts your experts – without the overhead of a full-time employee
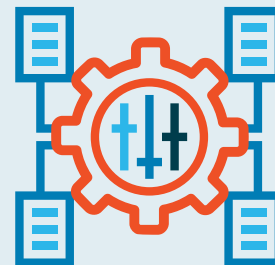
Achieve the scalability and efficiency benefits of system-wide automation

Get peace of mind with 24/7 coverage

Stay up to date with the latest features and best practices

Add a team member...without adding a team member

Good talent is hard to find—and expensive. With MAS, you get a friendly automation pro on your team. You'll have our automation experts using best practices to handle the optimization and implementation of automation within your system to ensure your critical business functions are covered. You don't have to search for hard-to-find talent or worry about staffing during weekends, nights, vacations, or sick days. Task your MAS team member with identifying high ROI automation opportunities and executing your long-term initiatives.

SMA Technologies is ISO 27001:2013 Certified and has a SOC 2 Type 1 Attestation Report

SMAtechnologies.com   contact@SMAtechnologies.com

What comes with a MAS subscription?

Your MAS team will:

- Manage the OpCon automation platform, including any necessary agents and modules
- Create, test, and push new automated workflows to production
- Monitor 24/7 – MAS team responds to incidents within OpCon
- Conduct bi-weekly consultations to check progress and set new milestones
- Utilize OpCon's REST API, Web Services Connector, and an expansive library of agents and integrations for IBM i, z/OS, ServiceNow, SAP, Infor M3, Docker, and more to orchestrate third-party applications

Next steps

The next part is deciding which of our flexible MAS plans is right for your organization's needs. Reach out to your account manager to schedule a conversation.

SMA Technologies is ISO 27001:2013 Certified and has a SOC 2 Type 1 Attestation Report

SMAtechnologies.com   contact@SMAtechnologies.com