

## OpCon and Microsoft Dynamics AX

Automate and integrate enterprise resource planning applications from a single point-of-control with OpCon

### Integrating Microsoft Dynamics AX Processes

SMA Solutions has integrated automation for Microsoft Dynamics® AX with OpCon. With this integration, it is possible to manage all application processes from a single point-of-control. This enables IT departments to automatically start, stop and delay processes within Microsoft Dynamics AX based on processes from other applications. Microsoft Dynamics AX operations will no longer be managed in a silo because OpCon fully integrates it with the rest of the automated environment.

### Dynamics Integration Features

- Run batch jobs
- Run reports
- Integrate with Multi Application Object Server
- Recover execution logs within OpCon's interface
- Automate exit code recovery
- Incorporate event-driven automation
- Manage better with notification and escalation
- Stay informed with auditing and reports

### Automating and Integrating ERP Silos

Companies often use multiple ERP and applications for different aspects of the business; additionally, these processes are related and require integration. Sales representatives require updated inventory in addition to pricing and product information to make a sale. This type of information can be spread out over different applications. The ability to automatically integrate multiple ERPs will greatly improve the efficiency of the business. When the sales representatives can trust the consistency of data from multiple applications, they will be able to execute more sales and grow the business.

### Keeping Up with Changing Environments

The IT environment is constantly moving to keep up with technology. As a result, ERP applications are no longer solely located on premises, but have begun to move to cloud or hybrid environments. This can provide many challenges to an IT department. OpCon provides the solution to fully automate and integrate processes no matter where they are located. Adding the OpCon integration for Microsoft Dynamics AX will enable IT infrastructure to flow with the speed of business.

CHALLENGE	SOLUTION	BENEFITS
The business required on-time data from multiple applications	A cross-application workflow triggers within OpCon, which extracts and updates data in multiple applications	Agility is increased as the business receives up-to-date information upon request
When a file arrived on a LINUX system, the data needed to be parsed and added to Microsoft Dynamics AX	OpCon enables cross-platform file transfers within Microsoft Dynamics AX	Data delivery is accelerated and secured ensuring the business runs smoothly
Managing cross-application processes required manual intervention including programming in some cases	OpCon provides automation between Microsoft Dynamics AX and all other applications	Scripting efforts are reduced by as much as 87% in some cases and input errors are eliminated

### Up-to-Date Data with the Click of a Button

End users usually have access to the ERP, but do not have access to all applications that must be updated with the same information. With Self Service and the Microsoft Dynamics AX integration for OpCon, all applications can be updated with the click of a single button. The IT department can configure Self Service to update Microsoft Dynamics AX and all related applications. The end user simply fills in the new value in Self Service, and OpCon will update and synchronize all applications. This will improve the flow of information through the company, improving overall efficiencies.

### Empowering the Business with OpCon

- Accelerate processes by integrating with Microsoft Dynamics AX
- Bring agility by using the central OpCon interface to make easy changes to any process, including Microsoft Dynamics AX
- Eliminate errors by automatic recovery processing and notification
- Improve security and reliability by automating Microsoft Dynamics AX from OpCon, which also provides overall auditing and reports across systems