

Integration

The FICS logo is displayed in a white box with a blue border. The letters 'FICS' are in a bold, blue, sans-serif font, with a registered trademark symbol (®) to the upper right of the 'S'.

Overview

Using an FICS API, OpCon provides a comprehensive integration with FICS to eliminate many manual processes. OpCon's dynamic FICS connector supports Mortgage Servicer and Mortgage Accountant and ensures that as FICS expands their API offerings, the OpCon integration will be able to handle those new applications. OpCon not only runs FICS processing seamlessly, but it completely automates all aspects of processing as well. It can generate PDF output, output data for consumption by other systems, and dynamically supply run-time parameters to programs. OpCon also supports the creation of process, data, resource, variable, and other dependencies to ensure FICS programs run exactly when and how they should.

Use Cases



1 *Run all end-of-day processes*

Remove the need for staff to work late by automating end-of-day processing with OpCon. Event-driven workflows can rerun failed jobs and handle other contingencies, so your staff can leave at five and avoid overtime. OpCon removes lengthy manual processes by avoiding most issues to prevent payments to batch with automated payment sweeps.

2 *Update core automatically to reflect FICS information*

Automating updates to the core helps your team and systems provide better customer service. After payments run, the information is updated in the core to accurately reflect information to customers. Customers who send payments by check or through other conventions that do not utilize real-time access will see up-to-date information in their account.

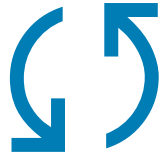
3 *Utilize seven-day posting*

Achieve excellent customer service using seven-day posting. A customer who makes a payment on Friday at 5pm won't be calling you about being charged a late fee because the payment wasn't processed. Seven-day posting lets you get better information to your members faster because weekend payments are reflected in a timely manner.

4 *Deliver reports when needed*

Send reports automatically to the various departments in your organization. For example, OpCon can run workflows like a SQL job to produce a report for the accounting department. Use the role-based web application to let departments run their own reports like an exceptions report, a GL report, or reports to update the FICS core.

Features



Connects FICS processing to other applications



Built on the FICS web service API



Dynamically integrates new FICS offerings



Password-encryption tools included



Template editor included, simplifying the creation of web service requests



OpCon variables to pass data applications



OpCon's advanced date calculations enhance automation

What OpCon Customers Say About FICS

“ *The time savings has been absolutely phenomenal. Our daily payment sweep is running between five and seven minutes now, which is down from five hours. And our month-end processing, which previously took an entire workday for the mortgage team, now takes just 20 to 30 minutes. This has produced the biggest time savings we've had from any implementation project.* **”**

Joseph Spangenberg, Senior Application Administrator at Achieva Credit Union