OPCON

SMA TECHNOLOGIES

A Powerful Workload Automation Solution That Drives Digital Transformation

OpCon is a cross-platform and cross-application IT solution that integrates and automates the business from a single point-of-control.

Eliminate Costly, Error-Prone Tasks

Manual processing is time-consuming and prone to human error. OpCon automates repetitive processes and eliminates millions of keystrokes each year, leading to more consistent and accurate results.

Reduce Risk

Never run a process on the wrong day/time or in the wrong order again. OpCon doesn't double post. OpCon doesn't forget. And if one thing goes wrong, the whole day doesn't have to go with it. OpCon continues processing unrelated jobs and notifies staff of the problem, all while continuing to manage the environment. Combining estimation and real-time adjustments, OpCon helps the business stay in control and meet Service Level Agreements (SLAs).

Business Value

- ☐ Save time
- ☐ Save money
- ☐ Reduce risk
- ☐ Enhance operational efficiency
- ☐ Improve customer service

Increase Efficiency Across the Enterprise

OpCon links people, systems and applications into business and technical workflows that are repeatable and completely reliable. Our customers have improved efficiency, reduced run times, eliminated errors, and freed up valuable human resources.

One Tool That Does the Work of Many

Traditional automation focuses on scheduling. OpCon provides true, event-driven automation across the entire enterprise. From a single point of control for processes and events, anyone can manage workflows regardless of which platform or application is running. OpCon also ensures the required compliance processes run without error.

Grow the Business, not the Budget

As the IT staff's project list grows, the budget usually grows as well. By automating the environment with OpCon, your business can accomplish more without the need of added hours or people. OpCon eliminates the need for additional resources and enables key personnel to focus on high-priority, revenue-generating projects, all while managing an increasing workload.

Work Smarter, Not Harder.

OPTIMIZE
OPERATIONAL
EFFICIENCY

REDUCE
IT COST
COMPLEXITY
AND RISK

ELIMINATE
MILLIONS OF
KEYSTROKES

Eliminate the Need for a Third-Shift Operator

Cut out the need for night and weekend shifts and allocate employees more efficiently. OpCon is a cost-effective way to enhance overall productivity while spending less money on additional manpower.

Benefit From Consistency, Reliability, and Accuracy

It's critical to leverage resources in the most efficient way. Enterprise-wide automation enables businesses to streamline IT operations and eliminate common issues that detract from productivity. A highly customizable solution, OpCon can be configured to fit perfectly within any existing environment.

Customer Accomplishments

- ☐ Achieved Service Level Agreement targets by maintaining a stable environment
- ☐ Decreased risk by eliminating 2 million keystrokes annually
- ☐ Removed the need for a third-shift operator and reallocated those resources to more revenue-generating projects
- ☐ Reduced staff requirements while increasing productivity
- ☐ Cut out the need for over 20,000 internal support phone calls per year
- ☐ Eliminated latency and saved hours each shift

"We have seen tremendous results with our implementation. In less than a year we have tackled the majority of our manual processes and have eliminated the need for a previously staffed shift, resulting in additional resources being assigned to our e-services team."

Pennsylvania State Employees Credit Union

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