

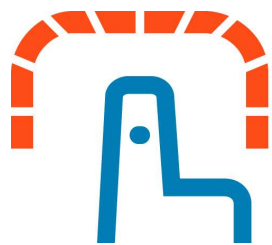
SMARt Sessions 2019

OpCon Self Service & API

Presented by Bruce Jernell, Sr. Product
Specialist

OpCon Self Service

- Common use cases
- Advanced functionality
- Tips for creating service requests
- Hidden functionality

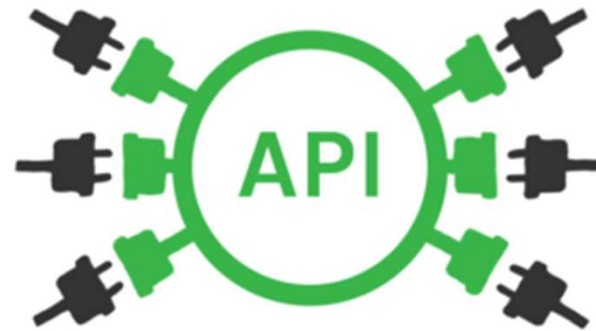



OPCON

SELF SERVICE

OpCon API

- Restful API
- Magic of Solution Manager
- Internal OpCon use cases
- External use cases



The background of the slide is a dynamic, abstract composition of orange and red splatters and streaks radiating from the center, set against a white background. A large, rounded yellow rectangle is centered on the page, containing a white rounded rectangle with the text.

Yes, that's
possible.