



# OPCON Bundles

SMA Technologies offers four tiers of automation packages to scale up with your business requirements.

PACKAGES	ESSENTIAL	STANDARD	PREMIUM	ENTERPRISE*
OpCon Server - Production	1	2	10	Unlimited
OpCon Server - Non-Production (ex. Tes, Dev, QA, DR)	0	4	25	Unlimited
OpCon Server - Failover	0	2	10	Unlimited
Windows Agents	Included	Included	Included	Included
Linux/Unix Agents	Included	Included	Included	Included
IBM i Agents	No	Included	Included	Included
Unisys MCP Agents	No	Included	Included	Included
Unisys OS 2200 Agents	No	No	No	Included
IBM zOS Agents	No	No	No	Included
OpCon Application & Technical Connectors	Included	Included	Included	Included
OpCon Self Service	Included	Included	Included	Included
OpCon API	Included	Included	Included	Included
OpCon Deploy	No	Included	Included	Included
OpCon Vision	No	No	Included	Included
First Year Installation Services (Remote)	No	Included	Included	Included
Support (Regular Business Hours)	Included	Included	Included	Included
After Hours Support	No	Included	Included	Included

## First Year Installation Includes:

- Installation and configuration of OpCon software and components
- Establishment of database connectivity
- Installation of agents on required machines\*
- OpCon Configuration
  - Users and Roles – 2 each
  - Email/SMTP configuration for alerts
  - Active Directory integration (pass-thru authentication) – 1 sync
  - Deploy configuration (if applicable) – 2 servers
- Solution Manager Configuration
  - Operations dashboard view – 1 custom screen
  - Create Self Service buttons – 2 (if applicable)
  - Vision configuration – 2 cards (if applicable)
- Examination and assessment of current processes
  - This half day discussion focuses on line-of-business procedures and how they may be implemented in OpCon
- OpCon Concepts Overview\*\*
  - Best practice
  - New features
  - Solution Manager
  - Operations view
  - Vision (if applicable)
  - Deploy (if applicable)
  - Utilities and Connectors
  - Self Service (if applicable)

\*Consulting Services will install a maximum of 10 agents. If there are a high number of agents to be deployed, the consultant will work to ensure the installation can be replicated reliably by the client later. Any agent installation beyond this number requires paid consulting services.

\*\*Delivered in live demo format; Custom Configuration is not included

Please contact your SMA representative for a full pricing quote based on your organization's unique requirements

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