



# Unlock Your Automation Potential with OpCon Outcomes

*Harness the power of white-glove automation designed exclusively for outsourced banks and credit unions.*

## Overview

OpCon Outcomes is personalized, scalable automation as a service—no IT expertise required. You tell us what you want to automate, and we handle the how.

## Benefits

### **Increase efficiency and productivity**

Free your team to focus on high-value projects and initiatives. With OpCon Outcomes, we handle the development and maintenance of your automation. You'll recapture the time you need to innovate and deliver the experiences your members and customers deserve.

### **Secure better business outcomes without the hassle**

Your business needs are unique. We design your automation to reflect your top priorities. As a result, you can get better outcomes for your business without investing in additional resources or software.

### **Future-proof your automation**

OpCon Outcomes scales with you, so you can add to or adjust your automation as your business needs evolve. Stay ahead of the curve in a rapidly changing industry with a flexible, scalable solution that adapts with you.

## Features

Access the best of OpCon's services and tools all in one package, including:

-  Dedicated automation specialists
-  Last-mile RPA functionality
-  Secure, cloud-based automation
-  Managed automation design

## FAQs

### What is automation as a service?

With OpCon Outcomes, automation as a service means you tell us what you want to automate, and we handle the how. Our dedicated automation experts will build, test, implement, and monitor your business-critical tasks and workflows.

### What's the difference between OpCon and OpCon Outcomes?

OpCon is self-service, which means you're responsible for building and managing your automation within the platform. OpCon Outcomes is white-glove automation that gives you access to a dedicated automation team that seamlessly unlocks your automation potential across your entire organization. This makes it an ideal solution for institutions that lack the resources to implement and manage automation. You'll have access to a view-only version of OpCon Vision that includes a simple, real-time dashboard, so you can proactively monitor all your OpCon processes anytime, anywhere with peace of mind knowing automation experts are handling the rest.

*Want to chat with someone at SMA Technologies about OpCon Outcomes?  
Reach out at [contact@smatechnologies.com](mailto:contact@smatechnologies.com)!*