How Insurance Companies Companies Leverage the Power of OpCon

Explore some of the most exciting ways your business can use this workload automation and orchestration platform.



Orchestrate processes dependent on your policy system

Let OpCon help manage your policy system workflows, data, and files and finally enable hands-off, automated processes. With sophisticated scheduling options and dependency controls in OpCon, rest easy knowing dependent systems outside your policy system have the data they need at the right time.



Improve the efficiency and accuracy of your billing system

Eliminate billing system and team silos. Use OpCon's scheduling and data orchestration tools to optimize workflows and avoid waiting and inefficiencies, so everyone has what they need to be efficient and successful.



Synchronize your claims system data and reduce claim settlement cycle time

Make sure claims teams have the data they need to start and end their day. Increase their visibility across any relevant departments and systems using OpCon's notification features to ensure you know when a process starts, finishes, or needs attention.



Route your CRM data to all the right places

Customer data is constantly changing and needs updated in many places. Leverage APIs and move files within your organization using our cross-platform solution to extract and transport vital contact management information as needed on any schedule, whether hourly, daily, or weekly.



Speed up reporting and simplify auditing

Get data to management for quicker decisions, finance for increased accuracy, and compliance for risk reduction. Facilitate reporting across your entire organization with OpCon's ability to move data within disparate systems to better manage the flow and frequency of your reporting or business intelligence tools.





Schedule commission and third-party payments

Reduce stress and hold-ups by automating payment processing workflows. You'll be able to eliminate errors and speed up the process, so you get time back to work on more meaningful projects.



Synchronize data and remove IT complexity from disparate and aging third-party systems

Regardless of the age of your systems, help teams across your organization harmonize workflows and processes using OpCon to pull data and files together from different servers, apps, and platforms for reporting purposes, send notifications of any issues, and increase productivity.



Automate end-of-day/week/month processes

Coordinate, automate, and orchestrate the most complex workflows to close out your days, weeks, and months with ease. Thread dependent workflows together with wait times, retries, failovers, and contingencies throughout your claims, billing, and policy systems, so your staff can leave on time—every time.



Reduce your claim error rate, and improve quality, ratings, and service times

Automate manual entry, synchronize enterprise content management data, and verify data integrity for simple or complex workflows, making everyone on the team more efficient.



Make your data more useful

Pull data from multiple, unrelated systems and use the OpCon automation tool to help move it accurately and consistently to your data warehouses and lakes.

Want to learn more about OpCon? Visit SMAtechnologies.com!