

How Jack Henry Harnesses the Power of OpCon Automation

For over a decade, SMA Technologies and Jack Henry™ have worked together to support banks and credit unions with workload automation and orchestration. This powerful partnership began when Jack Henry™ determined they needed to automate their workflows to grow their revenue and clients.

Rather than build or buy an option, they removed over one million daily keystrokes in processes and a 24-hour published RTO for disaster recovery using the OpCon automation and orchestration platform.

Why Did Jack Henry™ Choose OpCon?

- 1 Enterprise Power and Scalability**

OpCon gives you operational control over the most complex environments and allows you to easily scale your automation as your business grows. With features like frequency scheduling, master/daily scheduling, and multi-instance scheduling, you maintain control of when, how often, and in what order tasks run—providing optimal flexibility, visibility, and error reduction.
- 2 Fast, Easy Automation**

OpCon enables you to quickly automate workflows to reduce the burden on your IT staff. Most tasks can be automated in low code without scripting to save time and resources. Plus, OpCon has its own self-service feature that lets business users trigger automated processes at the click of a button.
- 3 Successful Deployment Guaranteed**

You can work with JH to deploy OpCon, or you can work directly with SMA. Either way, you can have peace of mind knowing your success with OpCon is guaranteed.
- 4 Well-established, Powerful Integrations**

OpCon tightly integrates with IBM i through a mature, robust agent. The agent supports advanced local automation solutions as well as full message management, dynamic variables, multi-step job scripting, operator replay, and much more.
- 5 Deep Industry Expertise and Connectivity**

SMA's dedicated team has unmatched experience and expertise in implementing and supporting automation for financial services software, core banking platforms, and ERP systems. The SMA Technologies and Jack Henry™ partnership also supports automating workflows between core processing and other applications.



We are continually growing, and our clients have high expectations for us, so we're happy that we can sleep at night knowing that we have a great automation partner in SMA Technologies."

Brad Lane, Senior Director of Data Center Ops at Jack Henry™

How Jack Henry™ Uses OpCon



Manage data flow between SilverLake and your lending software



Transmit files between various vendors, SilverLake, and your local environment



Keep full control specific to process automation running at the core



Provide control of full workflows to non-IT departments with a self-service button

What's Next

Jack Henry™ chose OpCon because of its strong track record for speed and reliability, which has directly contributed to client success. JH plans to continue working with SMA Technologies to increase visibility and control for SilverLake customers—expanding OpCon's capabilities to all JH customers.

Todd Dauchy, CEO of SMA Technologies, says, "Expanding our relationship with Jack Henry™ will increase operational efficiencies for credit unions and banks across America, so they can invest time and energy where it matters most—account holder experience."

Want to learn more about OpCon?

Reach out to your Jack Henry™ representative or visit SMAtechnologies.com!